

---

# RAHUL BHARAT KAMBLE

---

407, 8/A, Poonam Nagar, Andheri East  
[kamblerb93@gmail.com](mailto:kamblerb93@gmail.com) | 9082631238

Dedicated and results driven IT Executive with 4 years of experience in leading transformative technology initiatives and delivering strategic IT solutions. known for my ability to solve complex challenges, streamline processes, and foster a culture of continuous improvement.

---

## Professional Experience

---

### DSK Legal

Jul 22 – Till Date

#### IT EXECUTIVE

- Create, modify, and disable user accounts in Office 365.
- Manages licenses, roles, and permissions for users.
- Knowledge of the DHCP/DNS/TCP-IP.
- Configure and maintain Microsoft Exchange Online for email services, including setting up mailboxes, distribution groups and email routing rules.
- Implement security measures, including multifactor authentication, and data loss prevention. Monitor security threats and ensure compliance with data protection regulations.
- Installing, configuring, and deploying domain controller and other AD-related services
- Creating, Modifying, and disabling accounts, assigning permission and managing group memberships.
- Integrating Office 365 with other third-party applications and services such as identifying providers of mobile device management solutions.

### Micropoint Computers Pvt Ltd

Dec 20 – Jun 22

#### Customer Support Engineer

- Overseeing the customer service process
- Resolving customer complaints
- Windows and Mac OS installation
- Maintaining detailed records of customer interaction
- Software installation
- Antivirus Installation
- Responding to customer inquiries and concerns through various communication channels like emails, phone calls or in-person interaction
- Laptop and Desktop hardware configuration
- Managing Office 365 licenses
- Managing user accounts, groups, and permissions within the Office 365 environment.

### SaffronStays

Jan 20 – Nov 20

#### Field Executive

- Traveling to client locations, remote offices, or various business sites to deliver IT support services.
- Installing, configuring, and maintaining computer hardware, including workstation, and server hardware.
- Setting up and troubleshooting the Local area network, router, switches, and networking devices with local vendors.
- Maintaining detailed records of IT equipment, ensuring compatibility, and setting up new hardware and software resources.

---

## Education

---

**University Of Mumbai**  
**Master's in Computer Applications - A**

**03/20 - 05/23**

**University Department of Institute of Technology**  
**BSc. It - B**

**03/16 - 01/20**

**B.G.I.T**  
**Diploma In Electronics and Telecommunication - B**

**11/12 - 01/17**

---

## Key Skills

---

- Office 365
- Active Directory
- OS Installation
- Antivirus Installation

---

## Interests

---

- Hiking and outdoor adventure
- Digital photography
- Volunteer work: - volunteer at a local animal shelter